

05-May-08

08:37am

From-Steubing, McGuiness & Manaras LLP

978 264 9119

T-726 P.008/025 F-677

U.S. Serial No. 09/578564  
Firoiu; atty docket 120-187  
Method and App for Queue Management  
Mailed: May 9, 2005



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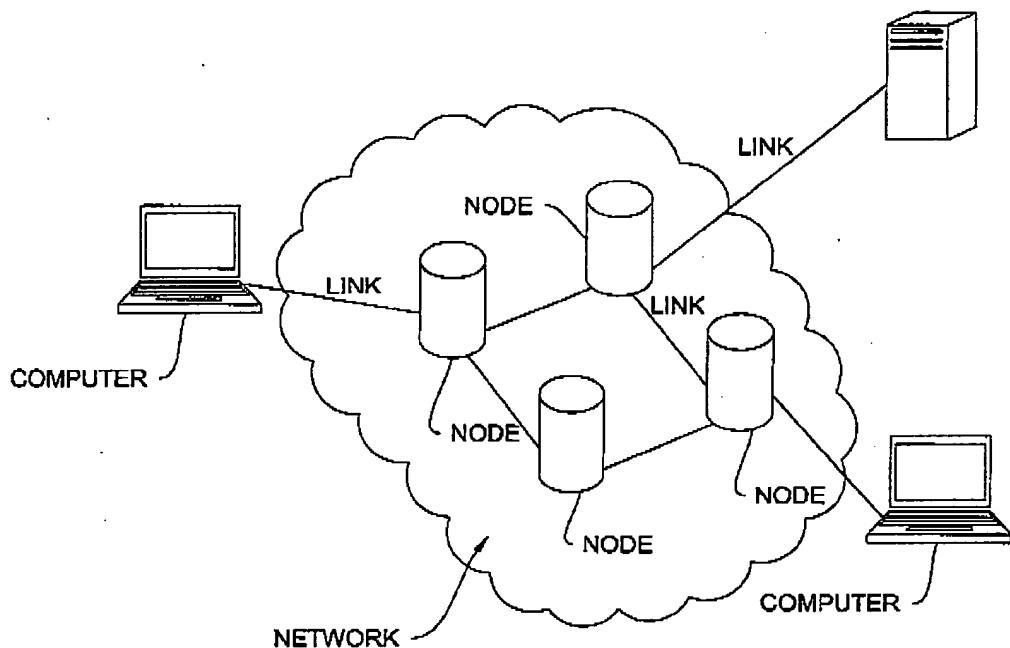


Fig. 1

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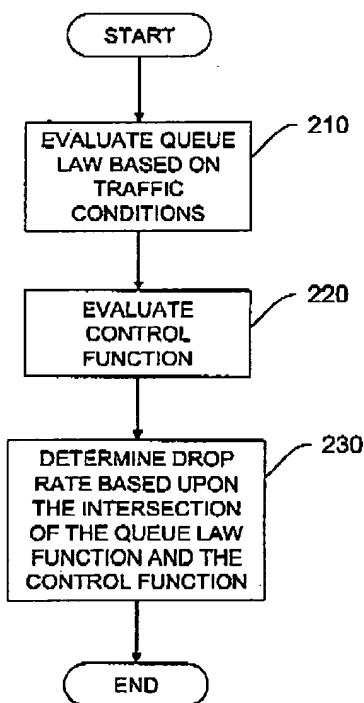


Fig. 2

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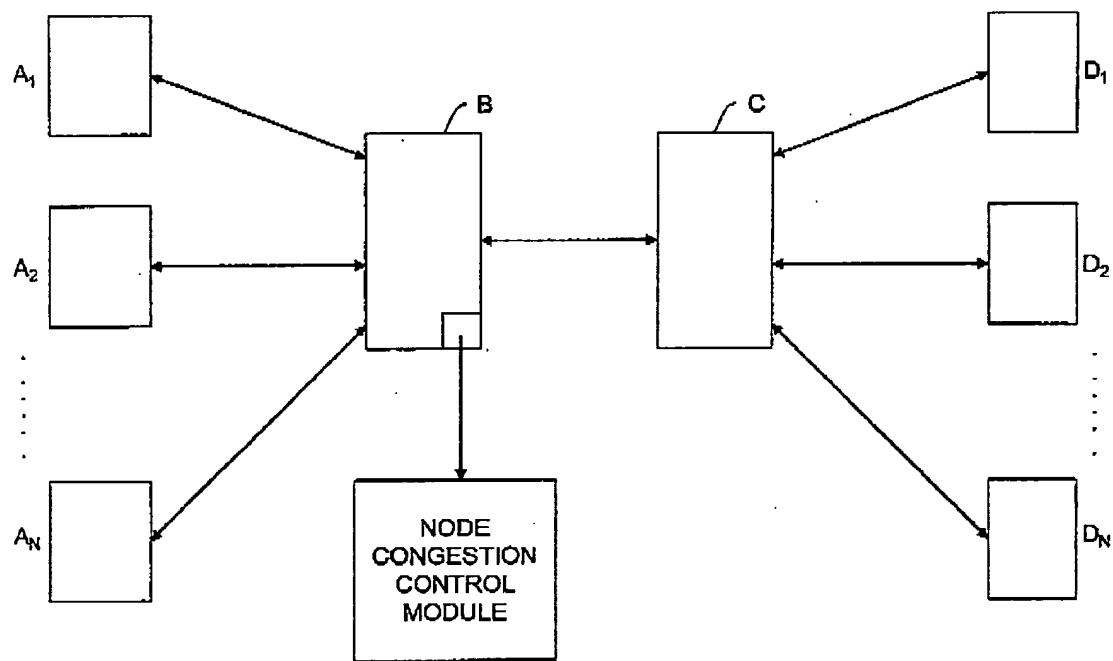


Fig. 3

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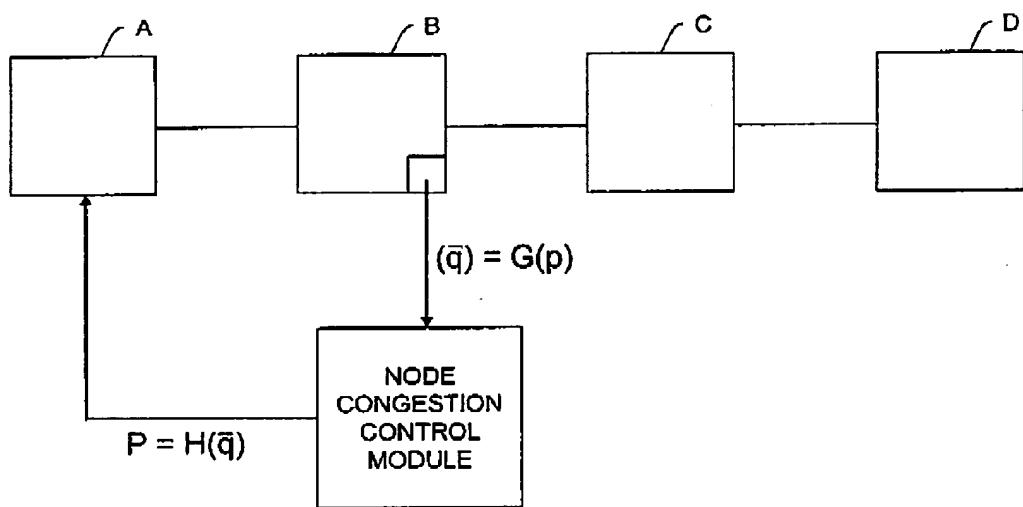


Fig. 4

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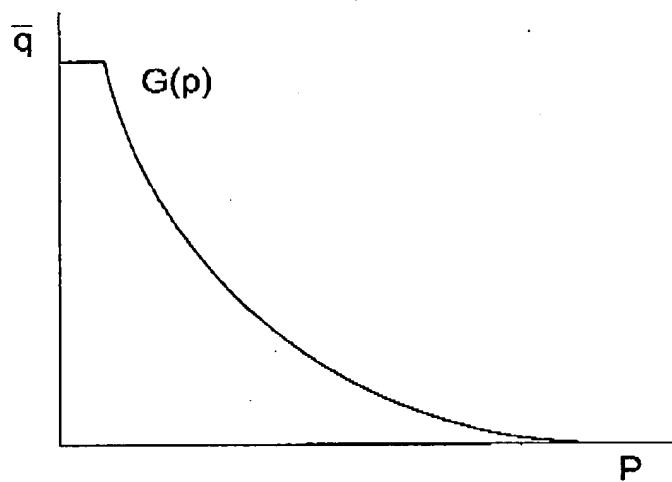


Fig. 5

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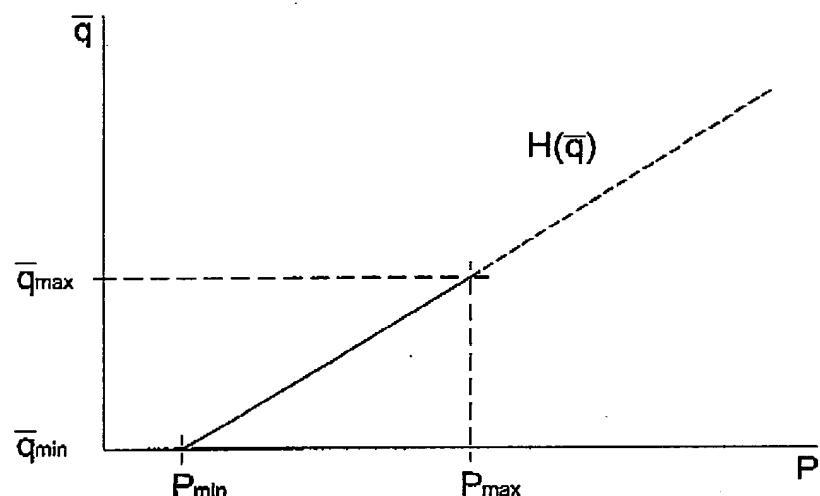


Fig. 6

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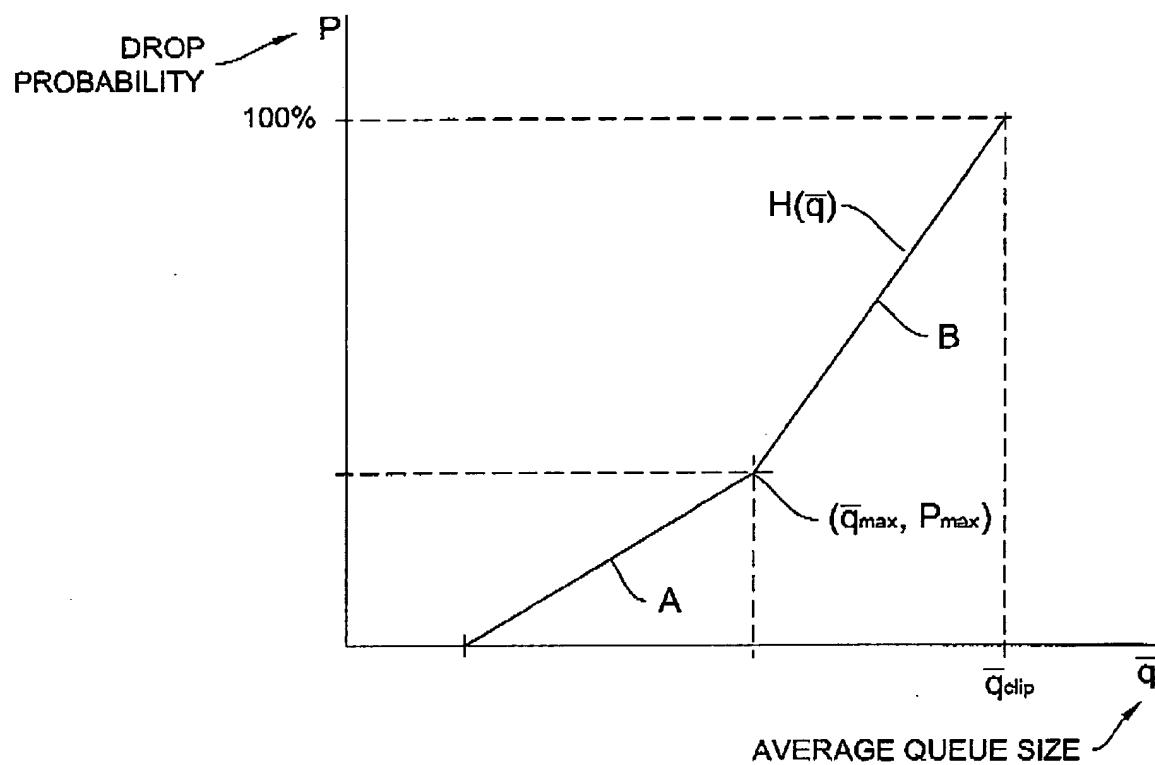


Fig. 7

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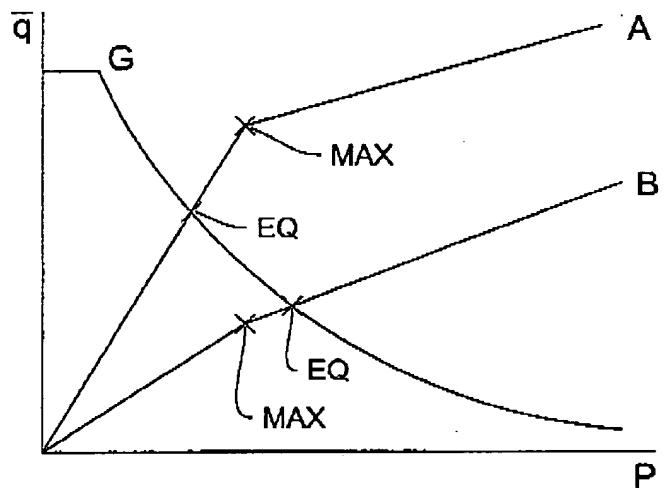


Fig. 8

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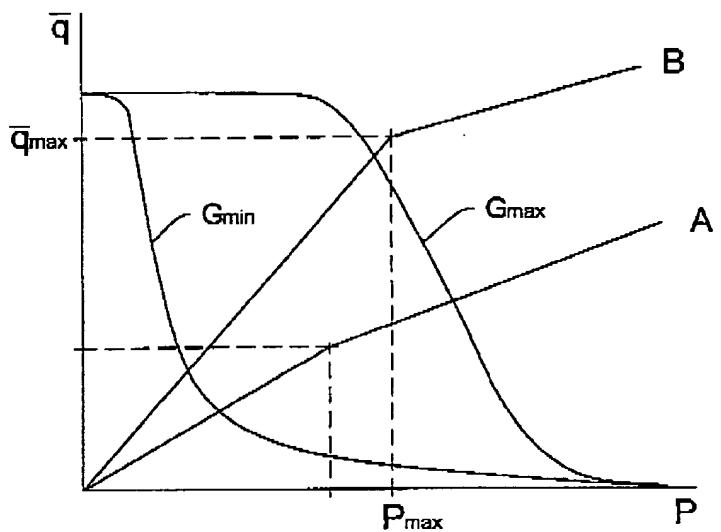


Fig. 9

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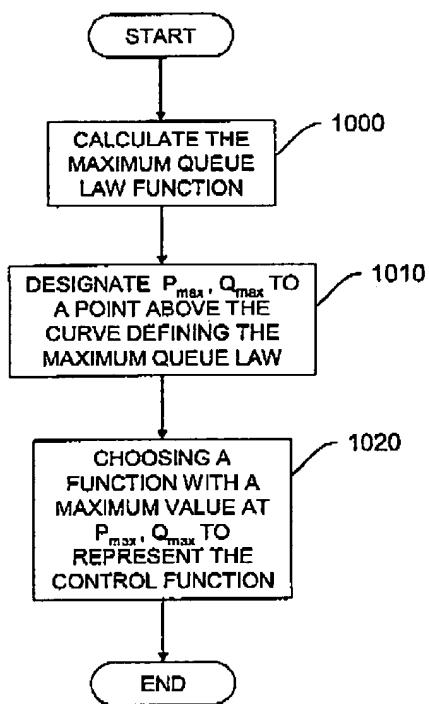


Fig. 10

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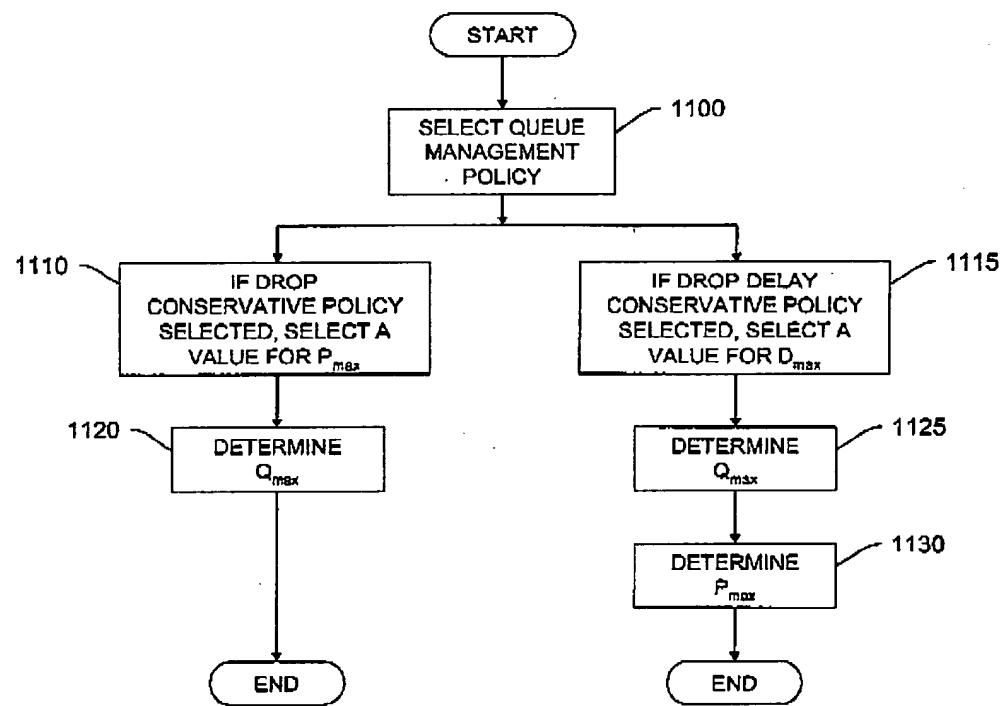


Fig. 11

U.S. Serial No. 09/575564  
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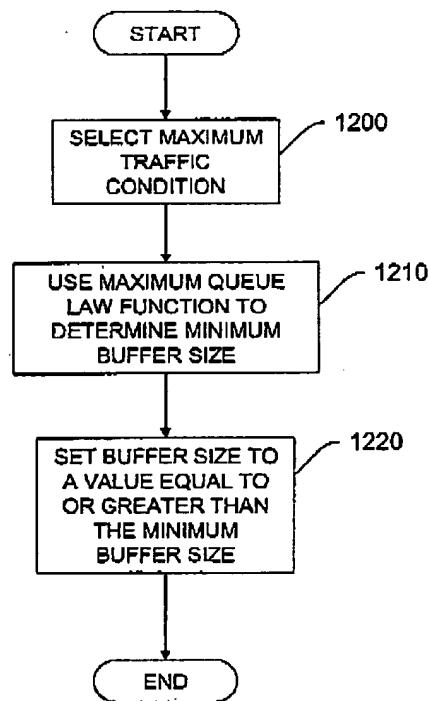


Fig. 12

U.S. Serial No. 09/578564  
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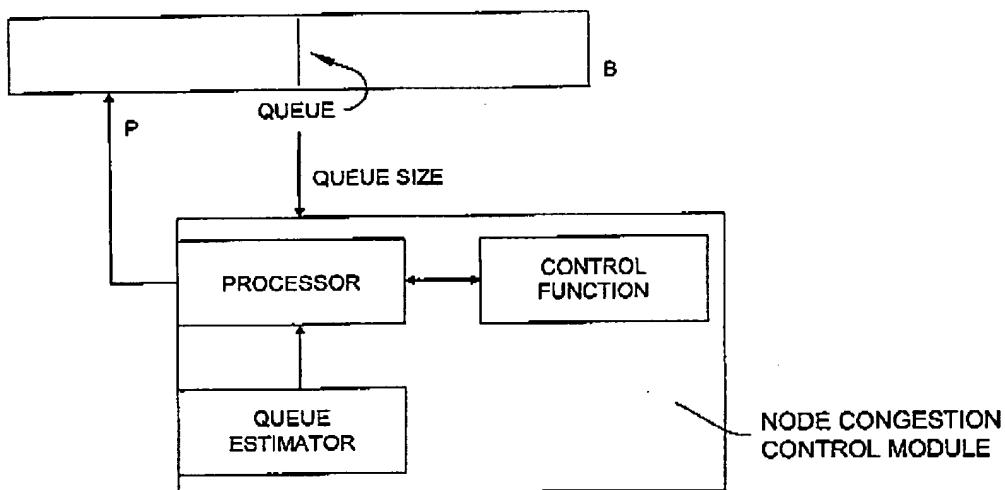


Fig. 13

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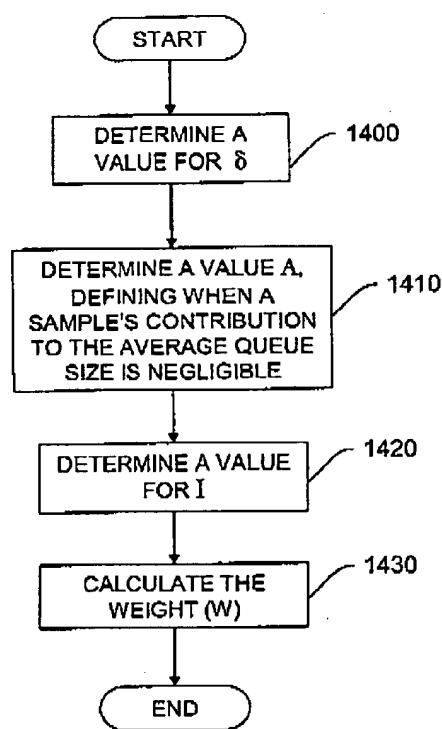


Fig. 14

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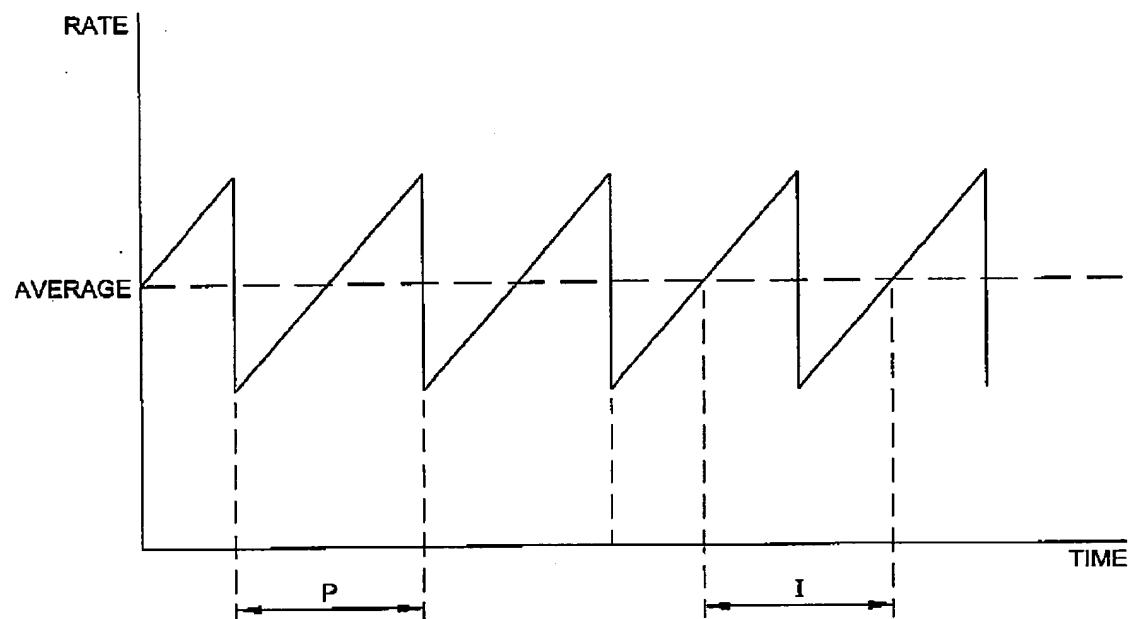


Fig. 15

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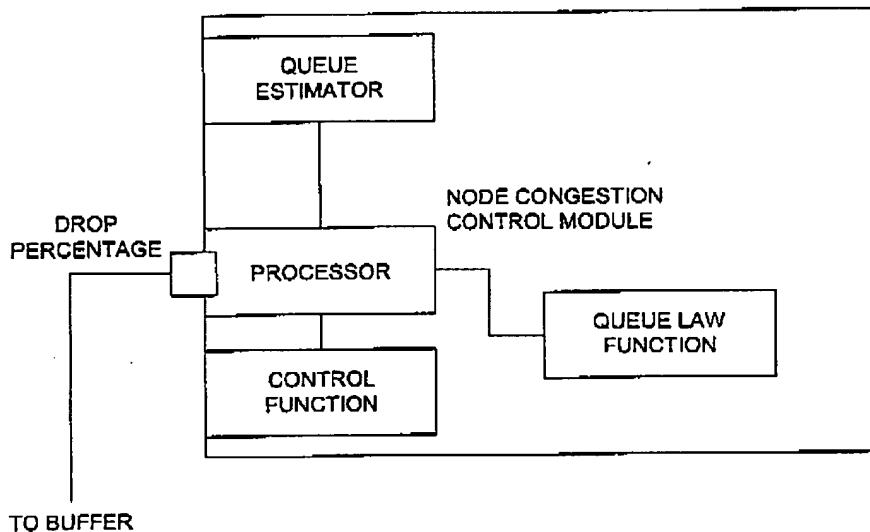


Fig. 16

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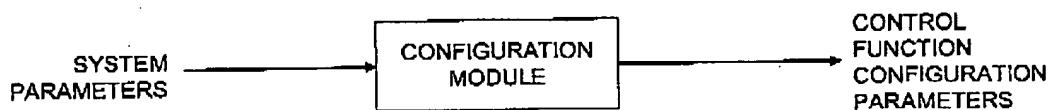


Fig. 17A

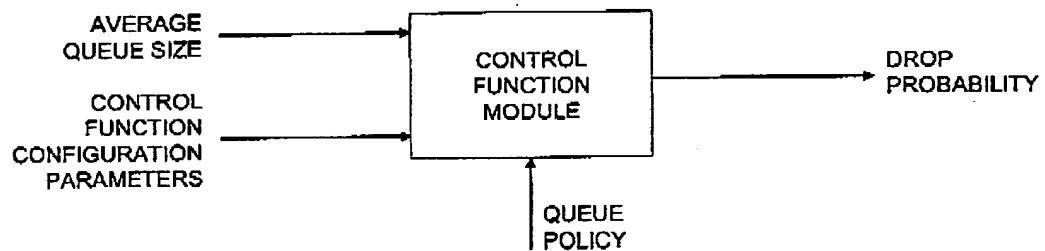


Fig. 17B

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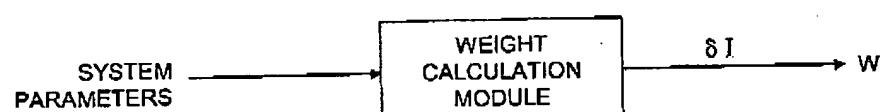


Fig. 18A

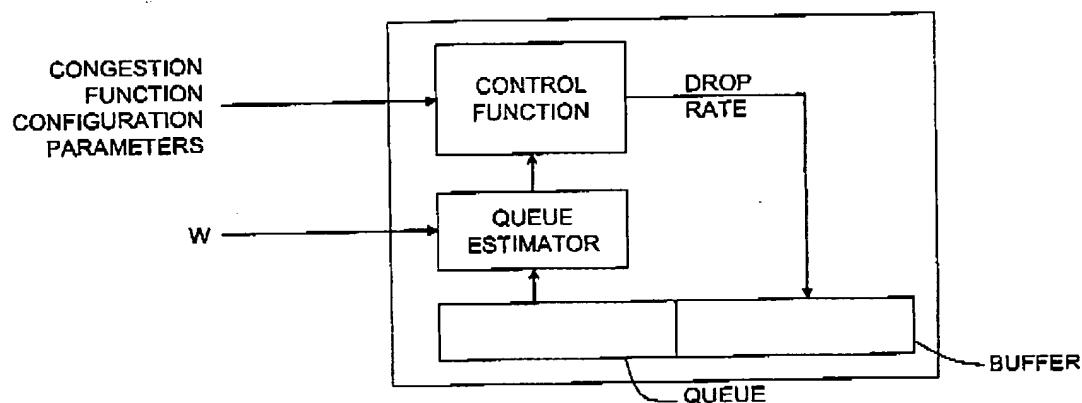


Fig. 18B